

15<sup>th</sup> Feb 2014

To,  
The Management  
Kasturba Medical College  
KMC Office  
Madhava Nagar  
Manipal – 576104  
Karnataka, India

**SUBJECT: APPRECIATION LETTER TO CARDIAC TEAM AND NURSING STAFF**

Dear Sir,

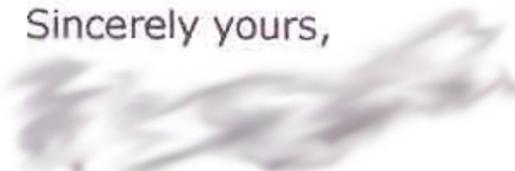
We are writing to express our praise and deepest gratitude to Dr. Vasudev Pai and his entire cardiac team, Dr. Nithin (Anesthetist) and nursing staff inside ICU & N3 ward for the successful surgery and wonderful care & support given to our father B.A.Hameed, who underwent successful cardiac surgery on 16<sup>th</sup> Jan 2013.

Our father was diagnosed with artery blocks six years back. Recently he had developed severe heart illness, respiratory difficulties, followed by repeated cardiac failure in recently days. We have consulted many leading surgeons in Bangalore and they showed no confidence to take the case because of high risk & surgical difficulties involved due to poor pumping and diabetes!

But the moment we met Dr. Vasudev Pai, we knew we were in safe hands. Truly, "First impression is the last impression". His Flamboyance and confidence alleviated all our fears, and we didn't give a second thought to surgery. With his genuine concern and compassion, He made sure the entire family was comfortable and well cared for. We really appreciate the care and support - especially when our father suffered heart failure soon after the surgery inside ICU. His simplicity is admirable- We could ring him anytime he used to advice us on anything which worried us. We cannot praise him enough and feel we need to write to you, to express our deep admiration and profound respect for him. He & Dr. Nithin with their extra-ordinary care and concern and excellent rapport with patients stay emotionally connected to us. We really feel proud that such an able, excellent and proficient team is available in our district. Hats off to you all!!! keep it up!

Although we encountered couple of issues like employee performance not being up to the mark, shortage of employees and equipments and Hygiene issues etc. we are confident that having such an effective team in your management, you can overcome these issues, and make KMC, the best medical institute in the state!

Sincerely yours,



B.A.Hameed & fly  
copy: Vasudev Pai